

Bas[tiaan] van Druten

Ahoy! My name is bastiaan van druten but you can call me bas. I'm a user experience & interaction designer with a hands-on attitude. Always looking for the core of any question before answering with a truthful answer. I'm a generalist in a world of specialists.

Te Papa's Te Taiao | Nature renewal

UX research & design, User testing, Interaction design, Graphic design, Facilitation

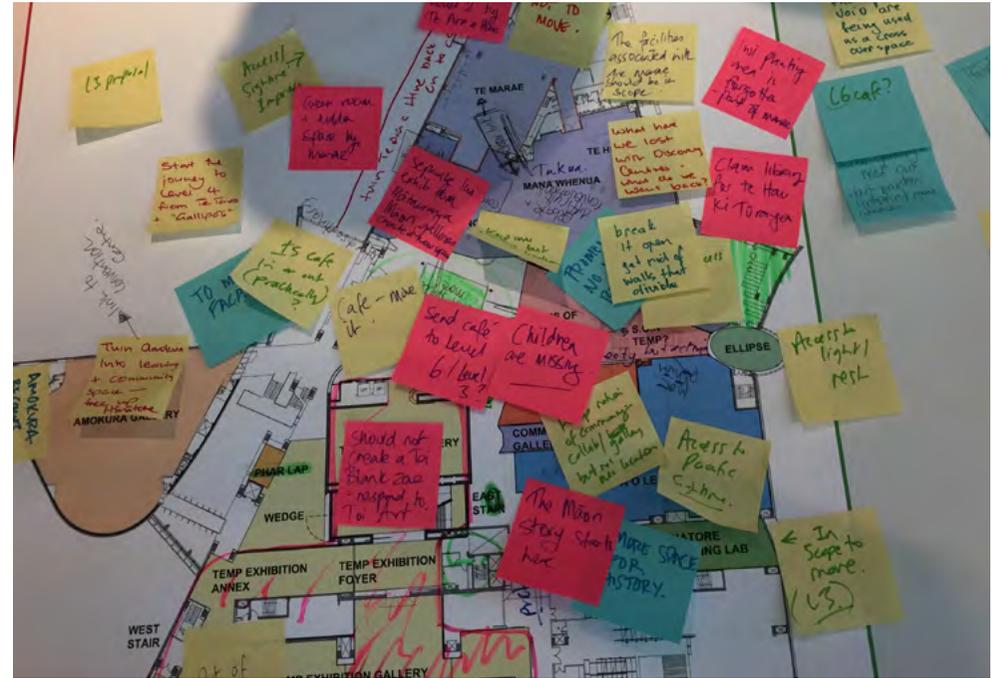
You're the explorer of Te Papa's new Te Taiao | Nature exhibition zone. Celebrate Aotearoa New Zealand's unique natural environment – and get ready for our future as kaitiaki.

Mātauranga Māori meets science in these interactive exhibitions about our weird and wonderful wildlife, our shaky land, and the innovative ways we're protecting our natural taonga.

For this exhibition I worked on a number of physical interactives. Including visitor response stations and immersive digital experiences.



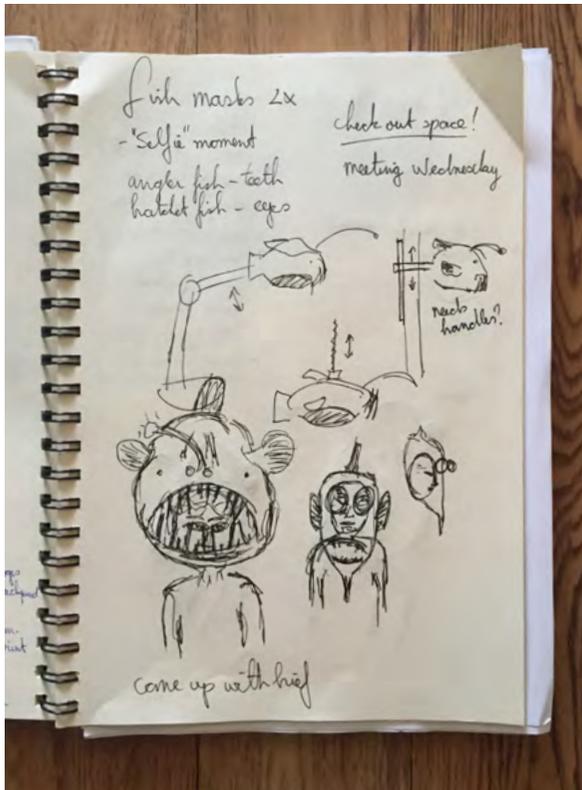
**Best Design Awards
Winner 2019**



One of the many workshops run for this renewal project.



User testing session for one of the star interactives.
Kids enjoying the final product



From sketch to prototype to finished product, on the floor being enjoyed by visitors.



One of the visitor response areas. This one is about looking closely and finding the beauty of NZ flowers.



This 'fresh water fridge' got extra media attention: "Farmers angry at Te Papa over 'disgraceful' water quality display".
- Stuff.co.nz, Dec 13 2019



Another star interactives being enjoyed by visitors.

Leaf a message

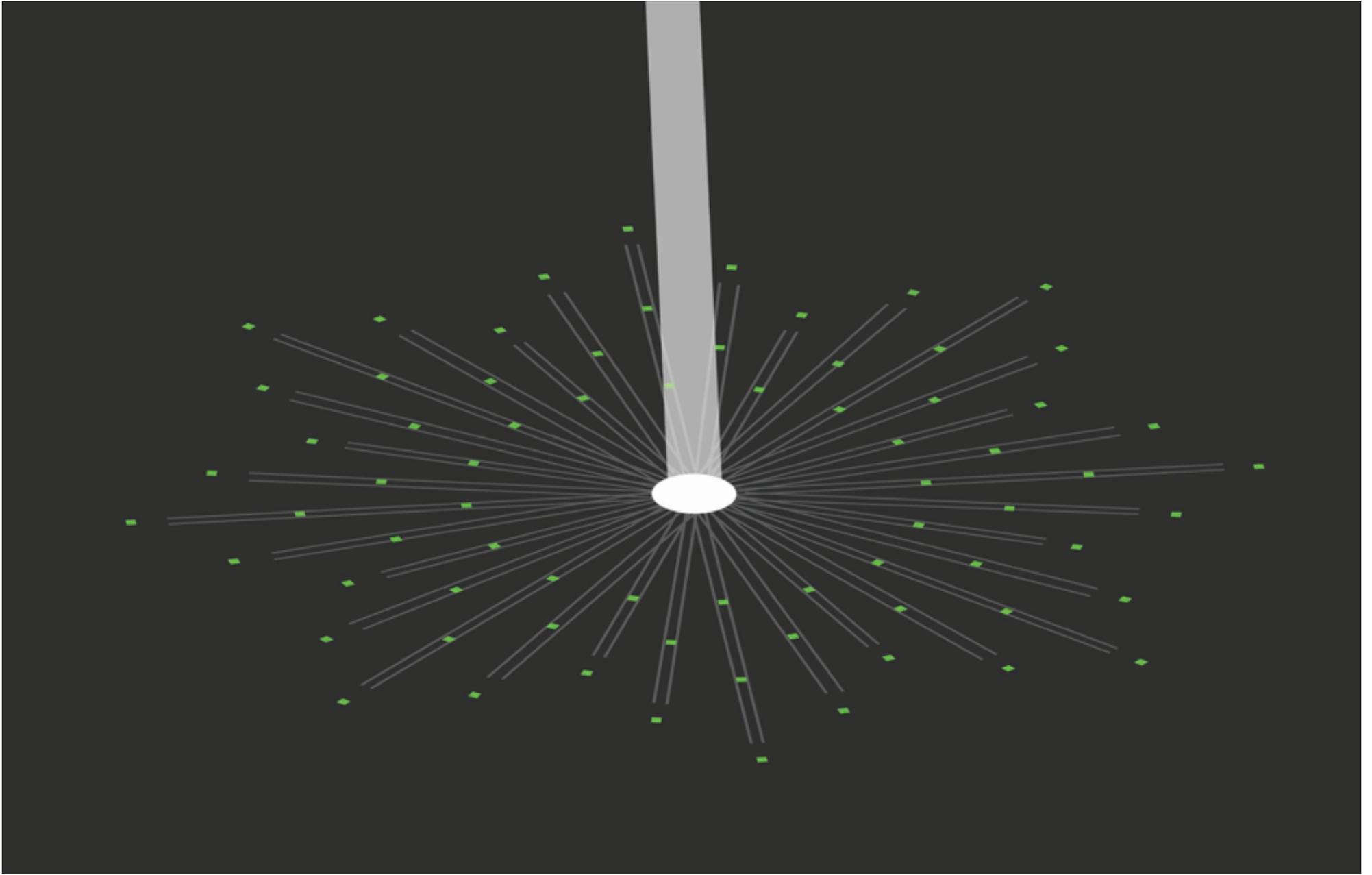
Concept and design, Production, Chalker

For the big launch of their fully electrical car, Nissan Leaf asked us to come up with an event that would make a lasting impression on the Leaf drivers.

Taking place on an old military airport, this event is made up of almost a hundred cars. All lined up to shine their headlights on the central reflector unit. Their combined light beam shoots into the sky above. This way the Leaf drivers send out a message to the world: Electrical driving is here to stay.



The reflector unit



The layout



The layout, chalked onto the tarmac.



All cars combined, shining their lights at the central unit.



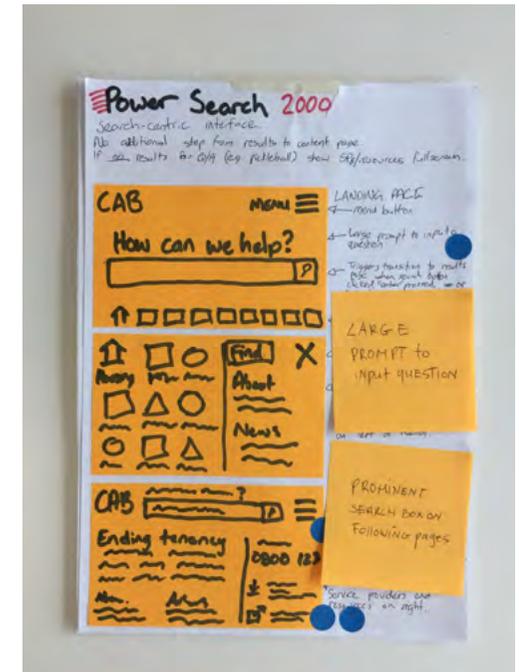
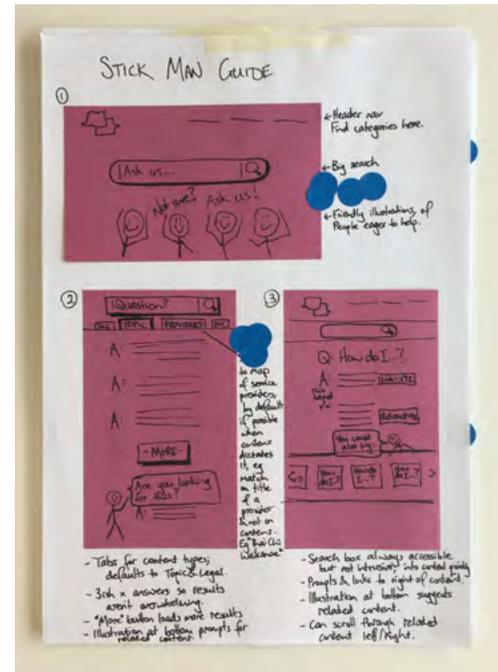
Best Design Awards
Winner 2019

Citizens' Advice Bureau

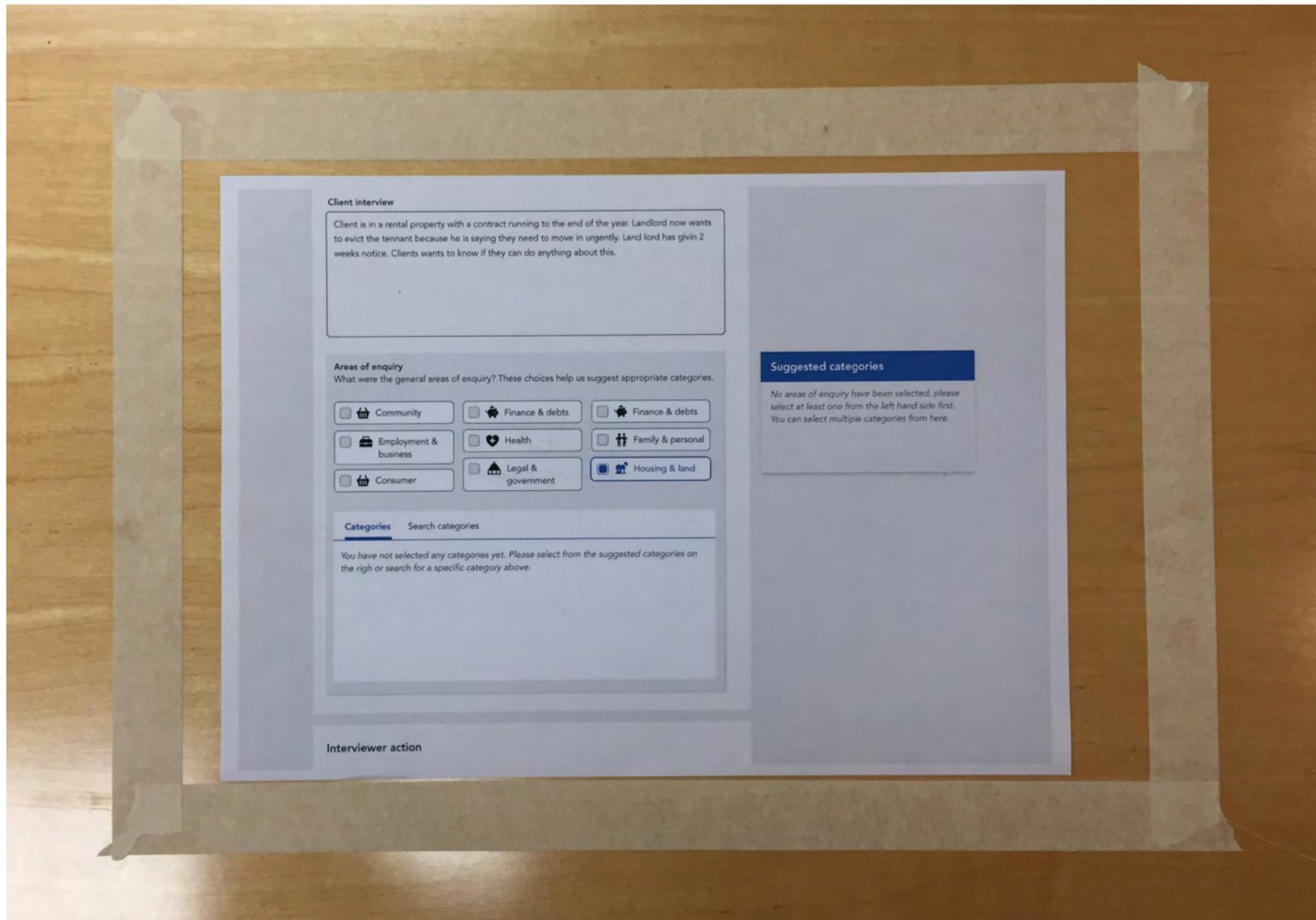
UX/UI, UX research, User testing, Interaction design

Because CAB has a wide range of topics that it helps individuals about, one of the biggest challenges of the project was working out how to present over forty thousand knowledge base items to users quickly and accurately. We undertook several Design Sprints, prototyped and tested potential solutions that gave us insights and directions for the project build.

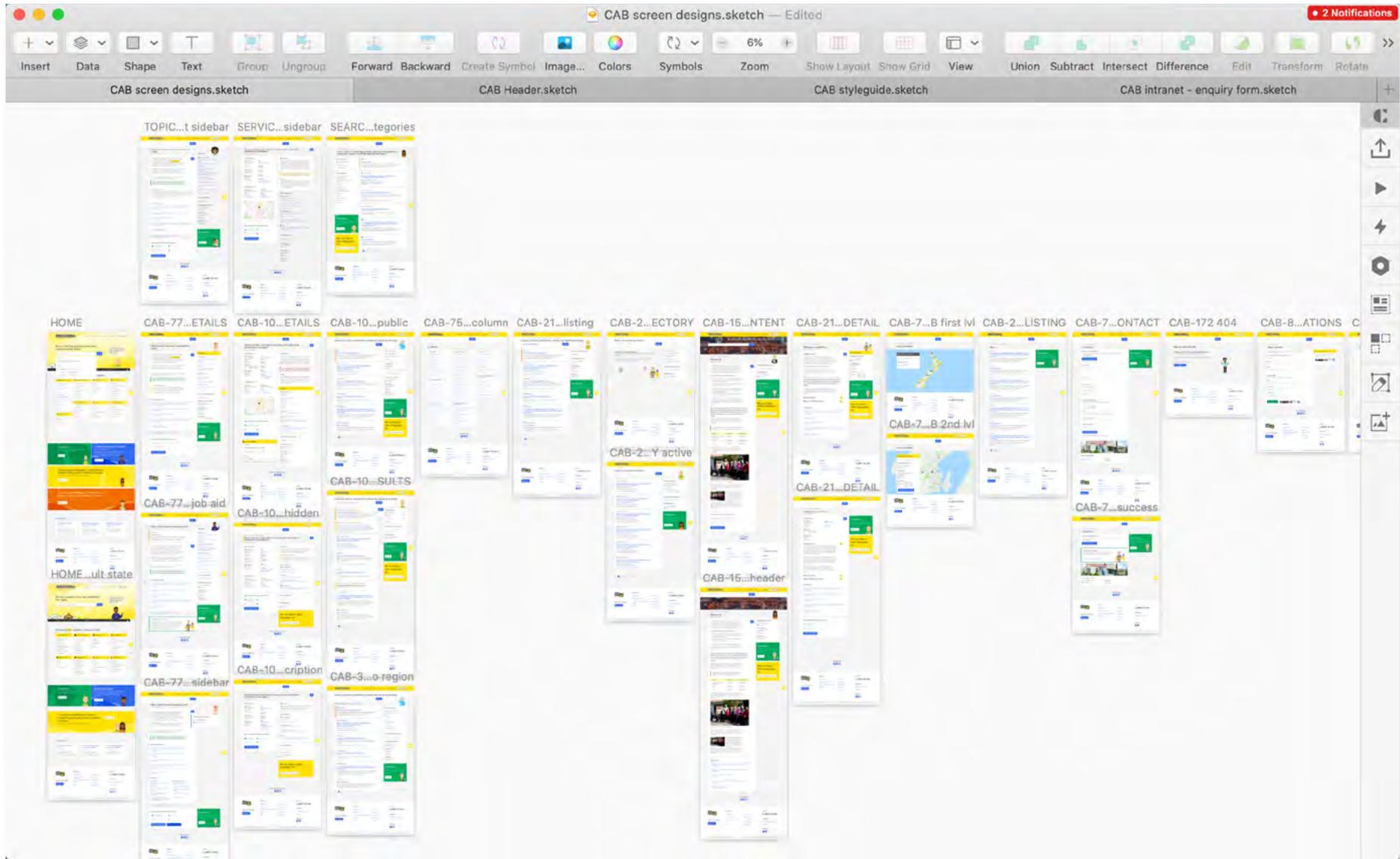
We tried to match the online experience with the friendly experience of walking into a CAB office and talking to a volunteer. People that make use of CAB's services often have some kind of problem in their personal life. Taking away frustration and serving the information they are after is the main goal of the website.



Early brainstorms and data gathering through stakeholder interviews and workshops



Paper prototype for user testing with CAB volunteers.



Some of the screen designs for the public facing website.

We help people to know and understand their rights and obligations.

Netball North - Mangonui Netball Centre

Contact a CAB office

Was this information helpful to you?

Physical address

Call us on: 0800 123 456

If you are an infrequent traveler you may need some tips to keep the wife happy while you are jet setting around the globe. Many individuals do not realize the tolls that traveling can have on married life.

- Fly from further afield or some other bullet point sentence that goes over multiple lines
- Travel out of season
- Register for updates

- Exert a responsible influence on the development of social policies and services, both locally and nationally.
- Ensure that individuals do not suffer through ignorance of their rights and responsibilities, or of the services available, or through an inability to express their needs effectively.
- Exert a responsible influence on the development of social policies and services, both locally and nationally.

Updated 3 months ago

Me noho matara kia kaua te tangata e mate i tana kore mohio ki nga ahuatanga e ahei atu ana ia, ki nga mahi ranei e tika ana kia mahia e ia, ki nga ratonga ranei e ahei atu ana ia; te kore ranei ana e ahei ki te whakaputu i ana hiahia kia marama mai ai te tangata.

Call us on 0800 123 456

Only available to CAB personnel

Tag: Accommodation Support

Updated 3 months ago

Updated 3 months ago

Updated 3 months ago

Updated 3 months ago

Inline text link that shows up within a sentence

Inline text link that shows up within a sentence

Inline text link that shows up within a sentence

Inline text link that shows up within a sentence

Text link

Text link

Text link

Text link

Here title CAB Bros Decorative + Cab Medium Size: 40pt, Lineheight: 46pt

H1 Avenir Heavy Size: 32pt, Lineheight: 36pt

H2 Avenir Heavy Size: 24pt, Lineheight: 30pt

H3 Avenir Heavy Size: 20pt, Lineheight: 26pt

H4 Avenir Heavy Size: 16pt, Lineheight: 24pt

H5 Avenir Roman Size: 18pt, Lineheight: 24pt

Paragraph Avenir Roman, Oblique, Heavy Size: 16pt, Lineheight: 24pt

List Avenir Roman Size: 16pt, Lineheight: 38pt Buffer size: 8pt Color: #333333

Meta information & captions Avenir Roman Size: 14pt, Lineheight: 21pt

Quote Avenir bold Size: 20pt, Lineheight: 30pt Color: #336699

Icon text Icon (FontAwesome) + Avenir roman Size: 14pt, Lineheight: 26pt

Fill text email Avenir roman Size: 14pt, Lineheight: 26pt Background: #f8f8f8 Border radius: 7px, 1px solid #f8f8f8

Fill text Avenir roman Size: 14pt, Lineheight: 26pt Background: #f8f8f8 Border radius: 7px, 1px solid #f8f8f8

Fill text tag Avenir roman Size: 14pt, Lineheight: 26pt Background: #e8e8e8 Border radius: 7px, 1px solid #e8e8e8

Tags Avenir Roman Size: 14pt, #0141CE

Inline/external text link Avenir Roman, underline Size: 16pt, #336699

Stand alone/external text link Avenir Roman, underline Size: 16pt, #336699

Papakura Netball Centre is located in Bruce Pulman Park and caters for netball players of all grades, including pre-schoolers.

Papakura Netball Centre is located in Bruce Pulman Park and caters for netball players of all grades, including pre-schoolers.

Papakura Netball Centre is located in Bruce Pulman Park and caters for netball players of all grades, including pre-schoolers, primary and

Heading	Other heading	Another heading
Content which can run over multiple sentences	Other heading	Another heading
Content	Other heading	Another heading
Content	Other heading	Another heading

Search for your nearest cab office

Watin

- Wellington Central
- Wellington South
- Mount Wellington
- Wellinton

I found this useful

I did not find this useful

I found this useful

I did not find this useful

I found this useful

I did not find this useful

I found this useful

I did not find this useful

I found this useful

I did not find this useful

I found this useful

I did not find this useful

Quick links

- Family & personal
- Government & law
- Recreation, culture & community
- Education & learning
- Health & wellbeing
- Tax & transport
- Employment & Business
- Eight top level category

Your email address - optional

Your email address

Your email address - optional

Myname@webmail

Your email address - optional

Myname@webmail

The email address is not valid

Your email address

Myname@webmail.co.nz

Subject - optional

Select a subject

General inquiry

Give feedback to CAB

Make a complaint

Emphasis text tip Border-right: 7px, #00CA70 Background: #E8F9FF

Emphasis text warning Border-right: 7px, #F54E55 Background: #FEEEDD

Emphasis text normal Border-right: 7px, #F54E55 Background: #FEEEDD

Table styling

Type ahead selector Default state Active state

Feedback buttons Hover state Active state

Search bar home Height: 64px

Search bar inactive Height: 50px

Search bar focus

Search bar active

Search bar tag

Search bar active auto suggest

Auto suggest hover

Auto suggest CAB only content

Auto suggest categories (TBC)

Text input default

Text input focus

Text input error

Text input complete This state only applies to certain input fields

Selector dropdown

Help us make this information more useful.

I found this useful

I did not find this useful

How can we help?

Tell us what you think

Thank you for your feedback

I found Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur.



Employment & Business

- Employment Relationships
- Hours of work and wages
- Types of leave
- Problems At Work
- Leaving Your Job
- Small business
- Another category
- And another one

Family & Personal

- Children
- Relationships
- Violence & Abuse
- Death
- Education

Goods and Services

- General problems after the sale
- Getting goods fixed
- Problems with online and mail order
- Returning goods
- Unsafe goods
- Unchecked goods
- But I didn't agree to that!
- General problems with services
- Gift vouchers
- Lafly
- Moving goods around
- Receiving mail
- Sending mail

Feedback widget

Feedback widget success

Category browse boxes

Default state Active state Content from next level slides in from the right

Dimmed state

Search result cards

Related link Breaches of the Residential Tenancies Act

What constitutes a breach of the Act, what breaches can be remedied, what kinds of tenancy agreement clauses cannot be enforced, and what to do if the tenant or landlord is in breach.

http://www.tenancy.govt.nz/updates/breaches-of-the-residential-tenancies-act/

Related link file Breaches of the Residential Tenancies Act PDF 512kb

http://www.cab.org.nz/submissions/Documents/CARNZ_Submission_Residential_Tenancies_Amendments_Bill_No_2_FINAL.pdf

Community directory Ministry of Business, Innovation and Employment - Tenancy Services Hamilton Office

Main phone number: 0800 123 456

General email: info@tenancy.govt.nz

Coverage area: North Island, Waikato, Hamilton

Your rights article I'm raising my grandchild because the parents can't - am I entitled to any financial assistance or any other support to help me?

Information about the rights and obligations of boarders and their landlords, depending on whether the boarding situation is covered by the Residential Tenancy Act; also boarding agreements for people taking boarders for the first time.

General website content Find a CAB office

Information about the rights and obligations of boarders and their landlords, depending on whether the boarding situation is covered by the Residential Tenancy Act; also boarding agreements for people taking boarders for the first time.

Fixed article Extra information on Signing a will

Information about the rights and obligations of boarders and their landlords, depending on whether the boarding situation is covered by the Residential Tenancy Act; also boarding agreements for people taking boarders for the first time.

Community directory item Breaches of the Residential Tenancies Act

Printed version, ABC123

Your rights article Only available to CAB personnel

What does the Consumer Guarantees Act cover?

Information about the rights and obligations of boarders and their landlords, depending on whether the boarding situation is covered by the Residential Tenancy Act; also boarding agreements for people taking boarders for the first time.

CAB only your rights article - hover Indicated by yellow left hand border + yellow pill shaped label. This indicator can show on any search result card. Tick box is used to add to print list.

We applied Atomic Design Methodology to the pattern library.

I'm being evicted! What are my rights as a tenant?

[See the answer](#)

Where can I find a parenting course?

[See the answer](#)

I can't find my credit card - what should I do?

[See the answer](#)

I'm having some problems with my boss. What can I do?

[See "Problems at Work"](#)

I recently bought a second-hand car at auction and I'm having problems with it. What can I do?

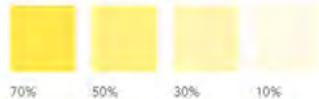
[See the answer](#)

CAB Yellow



#FEE000

@function tint(\$color, \$percentage)

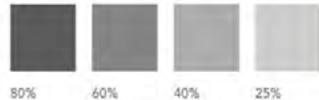


CAB Black



#323232

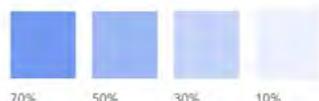
@function tint(\$color, \$percentage)



WhioBlue



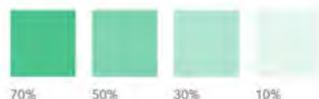
#386FE9



KereruGreen



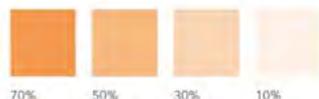
#00A85F



HarakekeOrange



#ED7002



PohutukawaRed



Family & Personal +

Government & Law +

Health & Wellbeing +

Housing, Land & Environment +

Money +

Travel & Transport +

Donations

Citizens Advice Bureau relies on donations, please donate. We will be very thankful.

[Donate](#)

Social policy work

We take what we learn from serving individual clients into the broader social policy arena, and to use it to advocate for socially just policies and services in Aotearoa.

Citizens Advice Bureau
Ngā pou whakawhirinaki o Aotearoa

Articles ▾ Community directory About us ▾ Get help ▾ [0800 367 222](tel:0800367222)

Kia ora. We help people to know and understand their rights.

[Ask us](#)

What is a mortgage repayment holiday?

[See the answer](#)

■ E 2,500 nga whakautu, kitea mai to konei

Goods and Services

- General problems after the sale
- Getting goods fixed
- Problems with online and mail order
- Returning goods
- Unsafe goods
- Unsolicited goods
- But I didn't agree to that!
- General problems with services
- Gift vouchers
- Layby
- Moving goods around
- Receiving mail
- Sending mail

Employment & Business

- Employment Relationships
- Hours of work and wages
- Types of leave
- Problems At Work
- Leaving Your Job
- Small business
- Another category
- And another one

Family & Personal

- Children
- Relationships
- Violence & Abuser
- Death
- Education

Government & Law

- NZ Government
- An introduction to specific laws
- Legal Services
- Rights of the individual
- Citizenship and Immigration
- Law enforcement
- Another category
- And another one

Housing, Land & Environment

- Residential tenancy
- Home ownership
- Flating & Boarding
- Social Housing

Money

- Benefits
- Loans & Credit
- IRD & Taxes
- Banking, Investments & Trusts

Travel & Transport

- Overseas travel
- Driving & Licences
- Alcohol and Disqualifications
- Driving and Safety

[Home](#) ▸ Search results

Search your rights

mortgage



Ask us

Your rights

What is a mortgage repayment holiday? ▸

When you are having difficulty making your **mortgage** repayments, one option is a **mortgage** repayment holiday. A **mortgage** repayment holiday is a break from paying your **mortgage** for a period of time, usually a few months. **Mortgage** repayment holidays have the benefit of freeing up your cash flow during a difficult financial period. They're intended to give you some space to sort out your money problem, then go back to regular payments.

Your rights

How can I protect myself against being unable to pay my mortgage? ▸

Some lenders require borrowers to have life insurance to cover your **mortgage** if you die. Other lenders may require **mortgage** protection insurance which can cover your **mortgage** payments if you die, become ill or injured so that you are unable to work, or are made redundant (the cover varies depending on the insurance provider and the policy).

Filter content type

- Your rights 46 items
- Community directory 23 items
- About CAB 0 items
- Related links 21 items

Contact a CAB

 ▾

CAB Nationwide

 Call us on [0800 367 222](tel:0800367222) [Send us an email](#)

Kia ora. We help people to know and understand their rights.

[Ask us](#)

Best match

I'm a beneficiary. Can I claim child-care costs?
in: Category name

Suggested searches

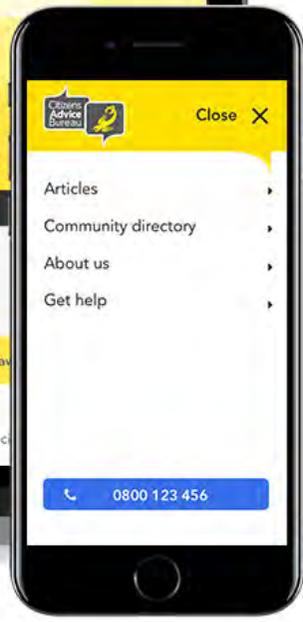
- I'm a beneficiary. Can I claim child-care costs?
- I'm on the dole, can I still claim child-care?
- I'm a beneficiary. Can I claim child-care costs?

[Show all results](#)

I recently bought a second-hand car at auction and I'm having problems with it. What can I do?
[See the answer](#)

- Goods and Services
 - Employment & Business
 - Family & Personal
 - Government & Law
- | | | | |
|---------------------------------|--------------------------|---------------|-------------------------|
| General problems after the sale | Employment Relationships | Children | NZ Government |
| Getting goods fixed | Hours of work and wages | Relationships | An introduction to spec |

MacBook Pro





Best Design Awards
Finalist 2021

Te Papa's NZSL guide

UX/UI, Interaction design

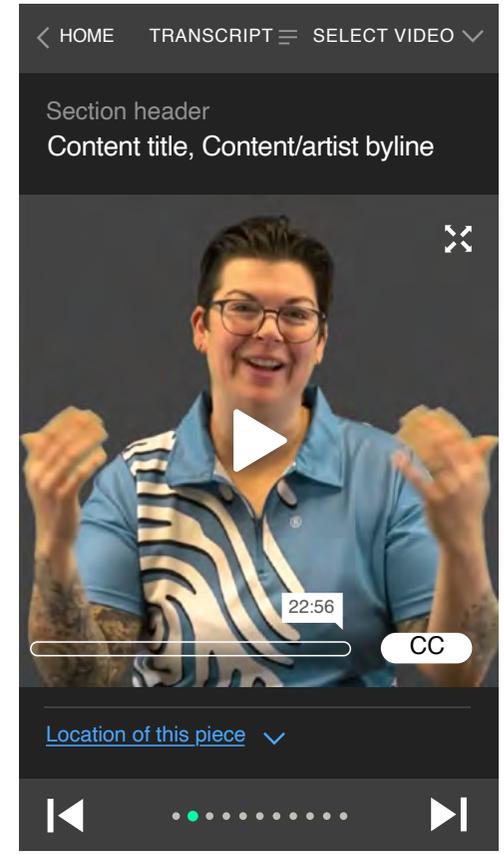
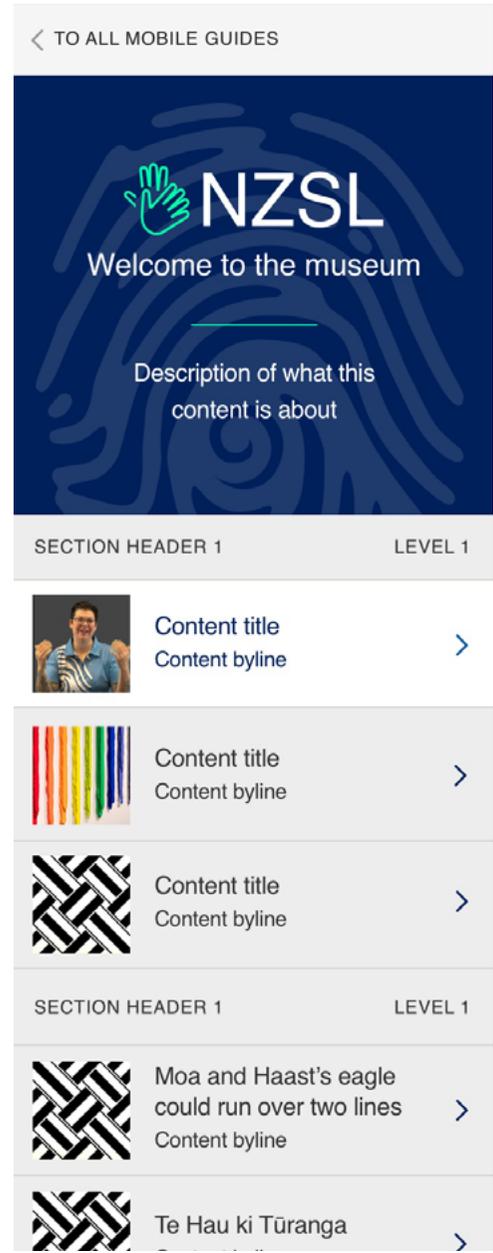
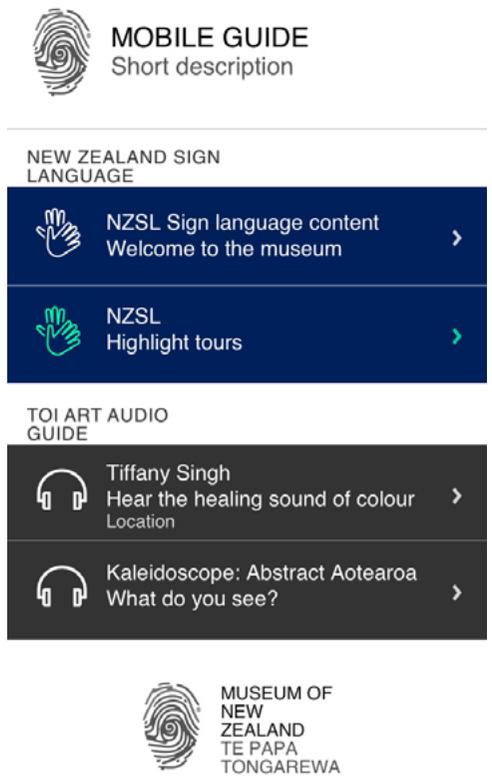
NZSL is one of New Zealand's three official languages. It is a distinct language, with its own grammar, not a signed version of a spoken language – English. Yet NZSL has been largely invisible in our cultural landscape.

We kicked off the project with a co-design workshop, run with representatives of Deaf organisations, members of the Deaf community, and internal staff. We learned what it's like to visit the museum as a Deaf person, and what the community wanted the project goals to be.

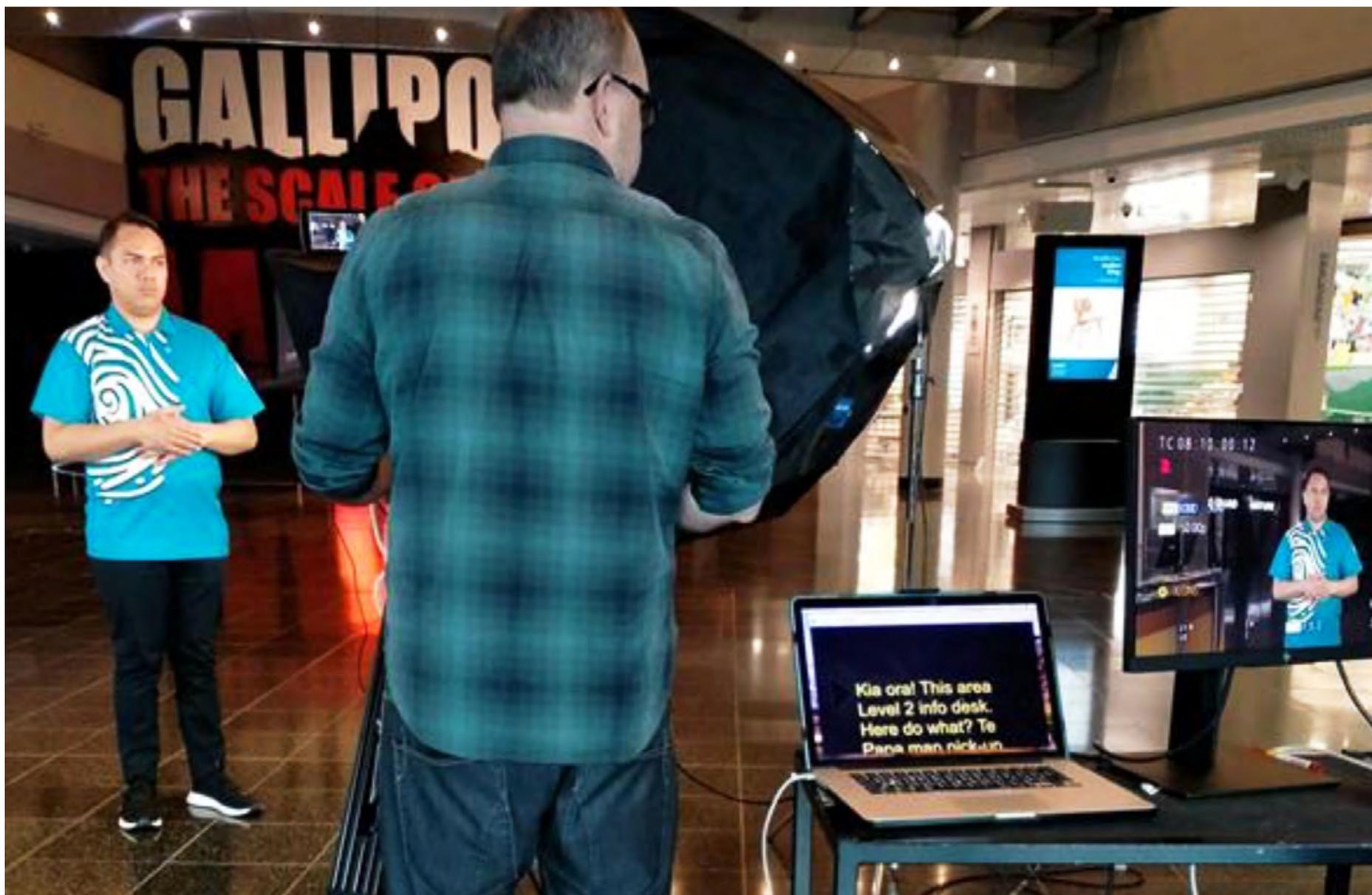
We based the experience on a standard visitor journey. Most visitors want to know: What's at the museum? Therefore, in NZSL, we provide an overview, as well as introductions to major permanent exhibitions.



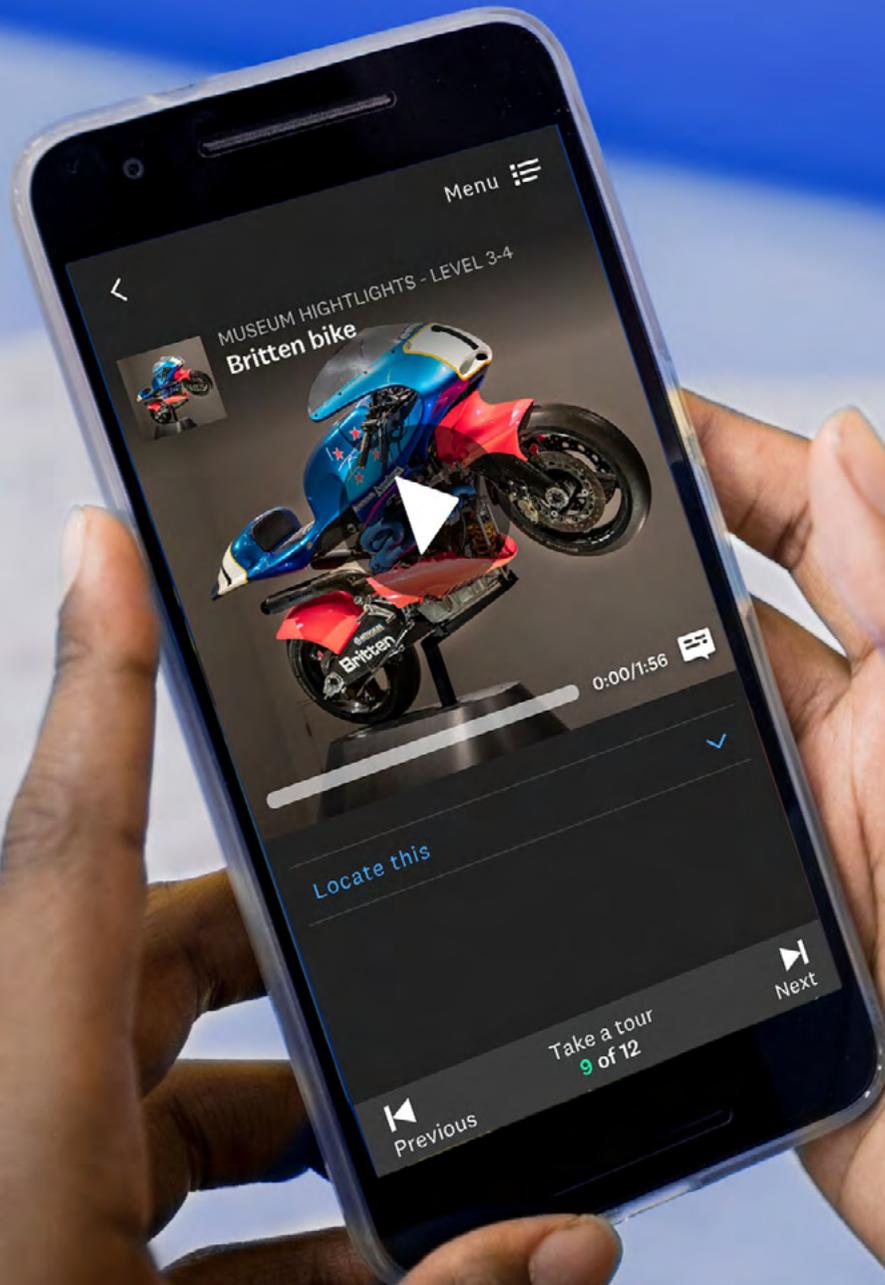
Workshops to understand community needs.



Early prototypes for user testing.



Working with deaf owned and operated businesses to produce content.



Menu 

< MUSEUM HIGHLIGHTS - LEVEL 3-4
Britten bike



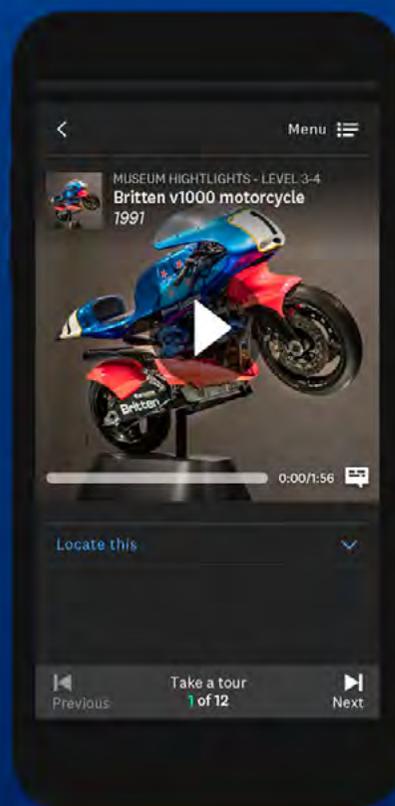
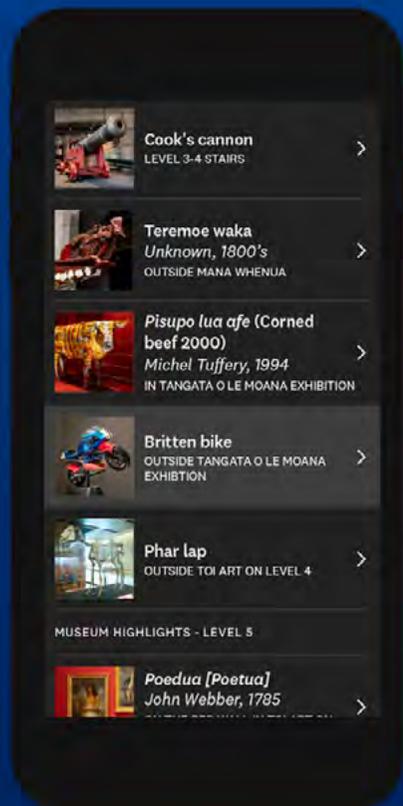
0:00/1:56 

Locate this

⏪ Previous

Take a tour
9 of 12

Next ⏩





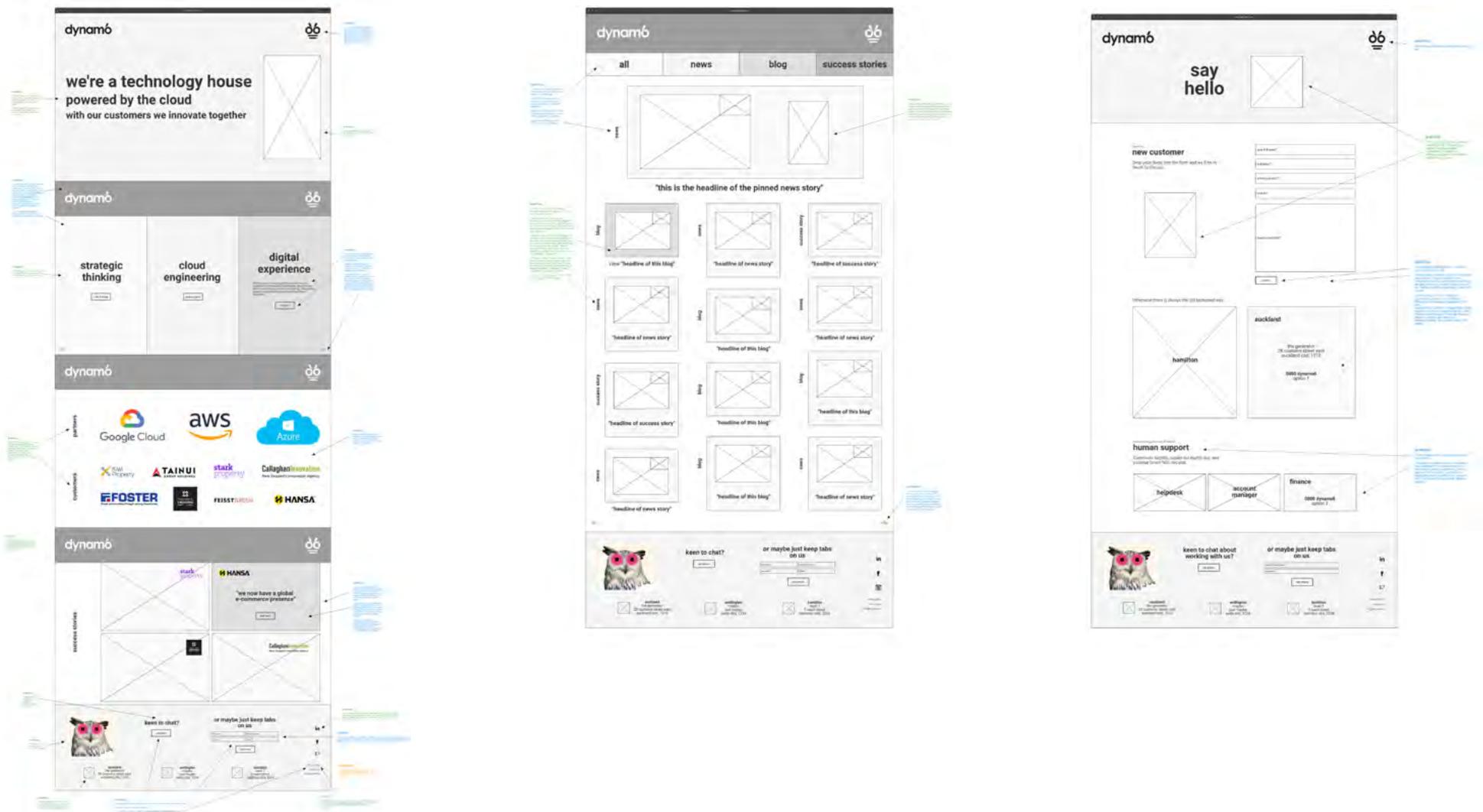
Best Design Awards
Finalist 2021

Dynamo 6

UX/UI, Interaction design

Dynamo6 brings the best tech to life so teams and customers can go faster and do better, making your team happier and bringing your customers closer. They're wise, creative and not afraid of a challenge.

We were very happy to work alongside this cool bunch to make their creative visions come true. This website doubled as a branding exercise, refreshing Dynamo6's brand while designing their online presence. Which resulted in lots of interactions and illustrations. Two of our favourite things.

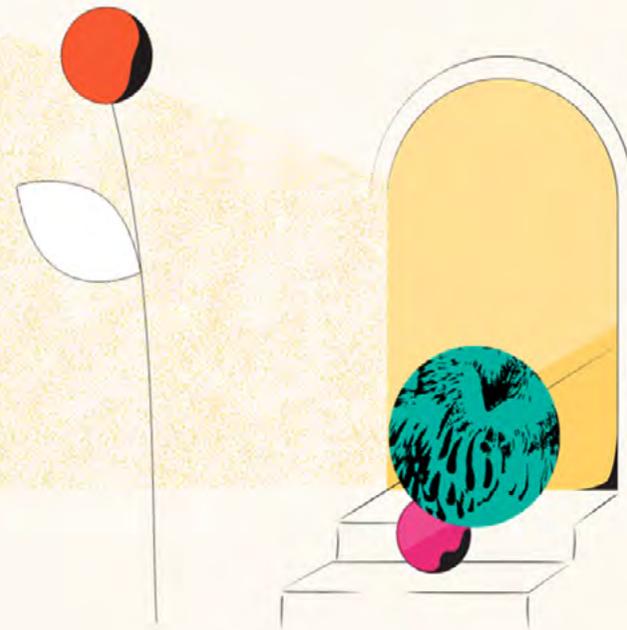


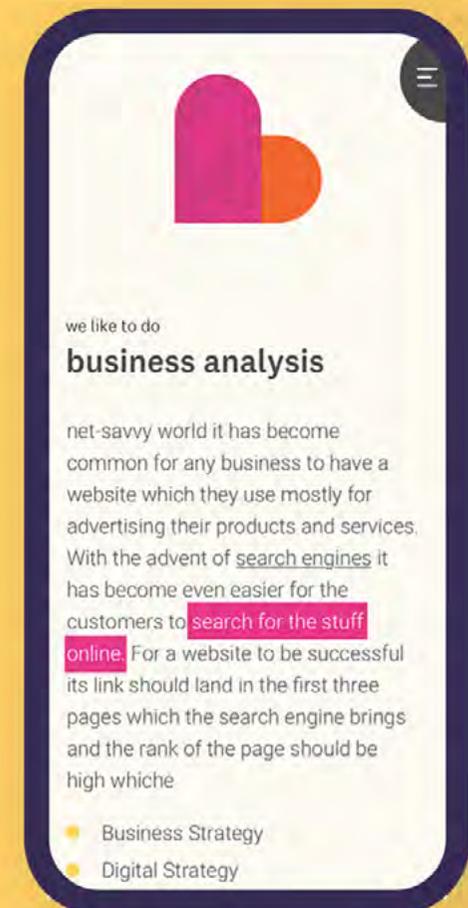
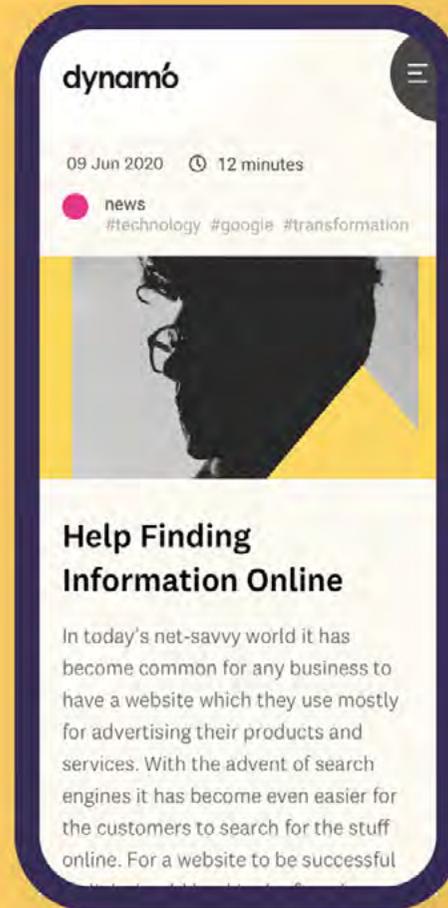
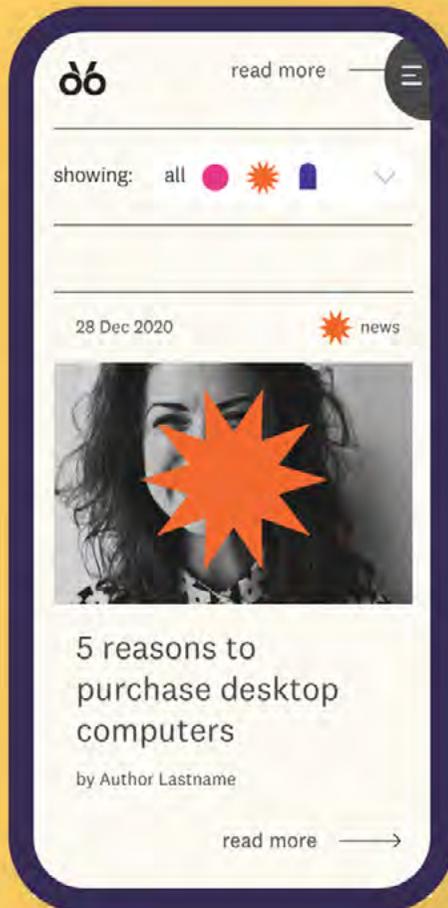
Wireframes to nail user flows and functionalities.

dynamó

**modern IT
has never looked
so fresh**

let's innovate together





Panama's custom building management app

Dynamó custom developed a building management app for Panama, part of Stark Property. It provides a unique engagement opportunity with tenants and streamlines building management.



[read more](#)

showing: all news blogs success stories

09 Jul 2021 blog



the state of IT: New Zealand's SME edition

by Zoe-Louise Bell

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01 Jul 2021 news



we've partnered with Happeo to offer a new kind of intranet

by Zoe-Louise Bell

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18 Jun 2021 blog



CWP is ending. what next for my website hosting & support?

by Gerard Mould

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04 Mar 2021 news



we're now a Cisco Select Provider

by Zoe-Louise Bell

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04 Feb 2021 blog



unlock business growth with smart network analytics

by Eliot Foye

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31 May 2021 news



we've partnered with Dialpad for telephony

by Zoe-Louise Bell

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Panama's custom building management app

Panama

services

- strategic thinking
- cloud engineering
- digital experience
- software development

deliverables

- technology strategy
- business analysis
- LIX
- visual design
- product management
- app development



© 2020 dynamó

Dynamó custom developed a building management app for Panama, part of Stark Property. It provides a unique engagement opportunity with tenants and streamlines building management.

a bit about Panama

Panama is a development of 3 commercial workspaces for a community of Hamilton businesses and freelancers, developed by Stark Property. Shared office spaces pose specific challenges. One of which is managing a complex customer base of over 140 tenants in different locations.

what we did together

Dynamó and Stark Property co-designed and developed a property management app for Panama. The app digitises and automates the modern workspace offering a unique tenant experience.

skip ahead

[features of the app](#) [a unique solution](#) [the outcome](#)



dynamó

digital experience

Build a digital experience that's been researched, injected with imagination, and solves a real problem. Done right, you have a solution that fits like a favourite pair of jeans.



dynamó

strategic thinking

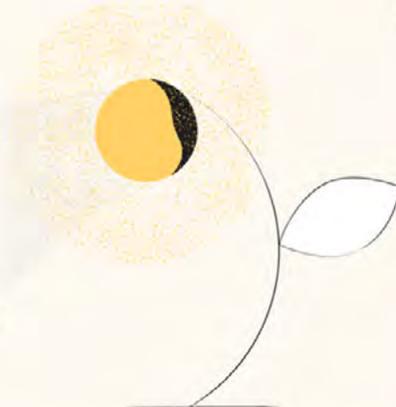
When change is coming to your organisation, we can help map it out for you and then deliver it. Let's work together on how technology can transform your business.



dynamó

software development

We're a talented bunch operating across the best open-source tech to give you the freedom of scaling and innovating without the handbrake.



dynamó

cloud engineering

Let us supercharge your business. From increased productivity through a modern workplace to a cloud enabled infrastructure and network capable of serving it. We'll help you make the right choices and ensure the change is frictionless.



THANKS FOR WATCHING

For further information, questions or just to say ahoy, please feel free to contact me:

+64 22 684 4012

ahoy@bastiaanvandruten.com

behance.net/youcancallmebas